

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case:

06 We3

ORIGINAL

Regarding a complaint by (Person making the complaint): Michael P. Bochenek
Against (Utility name): SBC Illinois Bell Telephone Company
As to (Reason for complaint) SBC Repair missed three appts., they
claim they only missed one. SBC gave me credit for
\$50.00, they owe me another \$100.00.
in Palos Hills Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 8929 west 101st st, Palos Hills, Ill. 60465
The service address that I am complaining about is 8929 west 101st st, Palos Hills, Ill. 60465
My home telephone is (708) 430 4811
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 430 4811
(Full name of utility company) SBC Illinois Bell Telephone (respondent) is a public utility and is subject
to the provisions of the Illinois Public Utilities Act. Company

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Administration CODE 732

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Has your complaint filed with that office been closed?

CHIEF CLERK'S OFFICE

2006 JAN 23

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ILLINOIS
COMMERCE COMMISSION

☒ Yes ☐ No

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

#1 I made 4 appointments with SBC Repair to fix static on my telephone line at home. They missed three appointments. They claim they only missed one appointment. They (SBC) credited my account for \$50.00, they owe me another \$100.00

Please clearly state what you want the Commission to do in this case:

I would like the Commission to rule in my favor and compel SBC to credit my account for \$100.00 more.

Date: 1/19/2006
(Month, day, year)

Complainant's Signature Michael P. Bluh

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

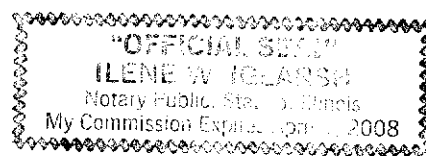
A notary public must witness the completion of this part of the form.

I, Michael P. Bochenek, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Michael P. Bluh

Subscribed and sworn/affirmed to before me on (month, day, year) 01/19/2006

[Signature]
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.